

Port Health and Environmental Services Committee  
Outstanding actions 2013/14

<i><b>Date</b></i>	<i><b>Action</b></i>	<i><b>Officer responsible</b></i>	<i><b>To be completed/ progressed to next stage</b></i>	<i><b>Notes/Progress to date</b></i>
<b>8 January 2013</b>	<p><b>Public Conveniences</b> TfL who are currently exploring improvements to the Bishopsgate area to make the area more attractive and remove some of the clutter such as the brick planters. An update on the viability of extending the opening hours of the Bishopsgate and Eastcheap toilets will be included in the Public Convenience Strategy planned for November committee. Usage of the Disabled facilities at Monument and signage were also being reviewed and this will form part of the wider review of the public convenience strategy which will be reported back to this committee as above. Improved signage has been commissioned to direct people to the nearby Eastcheap facilities</p>	Director of the Built Environment	To be presented to the Committee in March 2014	<p>TfL liaison is on- going and likely to be long term.</p> <p>Following a satisfaction poll recently carried out for City of London services, the results of which have raise a lot of questions to which we need answers before we can sensibly decide how to allocate resources - especially in view of the current service review activity. We are urgently putting in hand work to answer them and will be reporting back to the committee with recommended actions early next year.</p> <p>The Strategy review scheduled for November Committee will now be pushed back to spring 2014 following the above outcomes.</p> <p><b>January 2014 update</b> A further detailed survey has been agreed corporately to try to establish the detail behind the public convenience survey results. To progress this, a working group was set up which includes Members of the PHES Committee and officers. The group along with the survey company are developing a set of questions which, it is hoped, will help inform where specific improvements may be needed. The survey is planned to take place in February with results being shared with the working group and reported back to this committee thereafter.</p>

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<b>2 July 2013</b>	<b>Materials Recovery Facility (MRF) in Kent</b> - It was agreed that a visit to this facility would be arranged.	Director of the Built Environment		Officers were awaiting a satisfactory risk register assessment. It was the intention that a visit would be organised before the new year. We have been unable to organise a full MRF visit before the New year but are in the final stages of agreeing a tour of the MRF in the first quarter of 2014, possible dates and numbers to be facilitated to follow. JG - 07.10.14
<b>30 April 2013</b>	<b>Public Consultation – Cemetery</b> <b>A report on the development of a Friends group and volunteering will be brought to a future meeting</b>	Director of Open Spaces	A progress report will be presented at March 2014 Committee.	We have contacted all of the visitors who expressed an interest in becoming a friend or Volunteer and now have an initial list of those who wish to become involved in work at the cemetery. Meetings have taken place and a small group of people wish to work with the cemetery to develop education and as a consultation group.